



# Family Service Madison

*Serving & Celebrating Families Since 1910*

November 10, 2017

To Whom It May Concern:

Family Service Madison was facing some challenging transitions in our human resource/payroll areas in June, 2017. On the recommendation of M3, I reached out to Ashlie Johnson of Brooke Human Resource Solutions for some contracted services.

We have found Ms. Johnson to be punctual, organized and very capable in the HR and payroll areas. She was quickly able to identify the major voids in our current system and is working with our internal staff to make the upgrades needed.

Our Employee Handbook was in need of an upgrade and she is developing a new 5 page document to replace the 16 page older version that will be much easier to understand while still meeting all the federal and state requirements.

I can recommend Ms. Johnson to provide any customer with a systematic process that will assist you in your HR/payroll needs.

Sincerely,

David Johnson  
President/CEO